

WEB BROWSER RECOMMENDATIONS

The web browsers listed below are recommended for delivering optimal online Form.com and Key Survey performance. The use of any web browser that not listed in this table may result in functional defects and performance errors in the system.

We encourage our users to upgrade their browsers and continue to maintain regular updates to ensure the optimal performance of Form.com and Key Survey.

There are three types of KeySurvey and Form.com users: application user, end user and portal user.

- **Application user** is a person with an active KeySurvey or Form.com account that has permissions to manage surveys, forms, and reports, to administer other users' access to the account or application in general.
- **End user** is a person who is provided with a direct link to participate in a survey or form.
- **Portal user** is a type of end user who is given access to a special web page (Portal) where the user can participate in multiple forms and surveys.

Nearly all the end-user (respondent) functionality will be available in mobile-optimized web environments, such as iPhone and other mobile embedded browsers.

All Form.com and Key Survey users must have Cookies and JavaScript enabled. All modern browsers have cookies and JavaScript enabled by default.

Form.com and Key Survey support, and will continue to support, the newest versions of all listed browsers.

	Application User	End User	Portal User
Microsoft Edge			
Windows 10	Latest Version	Latest Version	Latest Version
Internet Explorer			
Windows (except Windows XP)	v 10.0 +	v 8.0 +	v 10.0 +
Windows Phone		v 8.0 +	
Windows RT		v 8.0 +	

	Application User	End User	Portal User
Google Chrome			
Windows	Latest Version	v 25.0 +	Latest Version
macOS	Latest Version	v 25.0 +	Latest Version
Linux	Latest Version	v 25.0 +	Latest Version
Android		v 25.0 +	
iOS		v 25.0 +	
Mozilla Firefox			
Windows	Latest Version	v 16.0 +	Latest Version
macOS	Latest Version	v 16.0 +	Latest Version
Linux	Latest Version	v 16.0 +	Latest Version
Opera			
Windows		Latest Version	
macOS		Latest Version	
Linux		Latest Version	
Safari			
macOS	v 7.0 +	v 6.0 +	v 6.0 +
iOS		OS v 6.0 +	
Android Browser			
Android		OS v 5.1 +	
Blackberry Browser			
Blackberry		OS v 7.0 +	